

# CitizensGuide

College Station, Texas



## Table of Contents

On the Cover:

**Fire Station #3**

*Fire Chief Magazine award winner*

<b>City Council .....</b>	<b>3</b>
<b>Strategic Plan. ....</b>	<b>4</b>
<b>Financial Summary.....</b>	<b>5-7</b>
<b>2008 Achievements.....</b>	<b>8-13</b>
<b>City Map &amp; Legend .....</b>	<b>14-16</b>
<b>Phone Directory .....</b>	<b>17-27</b>



Dear Citizens,

The City of College Station is happy to report another year of success in Aggieland. Like you, I consider this to be a one-of-a-kind community with a unique set of service expectations from our citizens. As such, we demand a higher degree of innovation, technology and overall performance from our employees and staff. I hope this Citizens' Guide contains the information you need to get in touch with our City services and provides you with an idea of the successes we have achieved.

Operating under a council-manager form of government, our employees are only part of the team. We enjoy the support of our City Council members, hundreds of volunteers, and of course our citizens who expect that we address all strategic issues identified by the Council in their Strategic Plan.

I believe College Station is headed in a very positive direction, and I am confident that we will continue to provide the best service possible to our valued customers, the citizens of College Station.

Sincerely,

A handwritten signature in black ink that reads "Glenn Brown". The signature is fluid and cursive, with the first and last names being more prominent.

**Glenn Brown**, *City Manager*



**CITY OF COLLEGE STATION**

*Home of Texas A&M University*



**COUNCIL MEMBERS\*** *left to right*

*\* as of December 31, 2008*

Ben White [Mayor], John Crompton [PI 1], James Massey [PI 2], Dennis Maloney [PI 3], Lynn McIlhenny [PI 4], Lawrence Stewart [PI 5], David Ruesink [PI 6]



On behalf of the City Council, let me thank you for choosing College Station as your destination for work, family, school and fun. As the home of Texas A&M University, College Station values its spirit and heart. This Citizens' Guide will help you catch a glimpse of that spirit so you can see what makes this city a great place to live.

Sincerely,

**Ben White, Mayor**

**Mission Statement**

*On behalf of the citizens of College Station, home of Texas A&M University, we will continue to promote and advance the community's quality of life.*

**Community Vision Statement**

College Station, the proud home of Texas A&M University and the heart of the Brazos Valley, will be a vibrant, progressive, knowledge-based community which promotes the highest quality of life by...

- » Ensuring safe, tranquil, clean, and healthy neighborhoods with enduring character;
- » Increasing and maintaining the mobility of College Station citizens through a well planned and constructed inter-modal transportation system;
- » Expecting sensitive development and management of the built/natural environment;
- » Supporting well-planned, quality and sustainable growth;
- » Valuing and protecting our cultural and historical community resources;
- » Developing and maintaining quality cost-effective community facilities, infrastructure and services which ensure our city is cohesive and well connected; and
- » Creating and maintaining economic and educational opportunities for all citizens.



## Strategic Plan

Using the community vision, mission statement, and values as a spring board, the College Station City Council has set the strategic direction for the city government through development of ten Strategic Issues and supporting Policy Initiatives.

The Strategic Plan focuses organizational resources and identifies those intentional actions to be undertaken by city government to achieve the desired outcomes. The ten issues of focus are:

1. City-wide Safety & Security
2. Effective Communications
3. Growing Sustainable Revenue Sources Balanced with Needs
4. Destination Place to Live and Work
5. Exceptional Multi-Modal Mobility
6. Sustainable Quality City Workforce
7. Exceptional Infrastructure and Core Services
8. Diverse Growing Economy
9. Neighborhood Integrity
10. Green College Station

*The above family is at **National Night Out**, an annual event that gives neighborhood police and communities a chance to grow together.*





## Financial Summary

In accordance with the City Charter, the City of College Station Approved Fiscal Year (FY) 2009 Annual Budget is \$249,167,632 for all funds. Of this amount, \$201,228,559 is for the operations and maintenance budget, and \$47,939,073 is for capital projects either underway or planned to be underway in 2008-2009. This approved budget results in an increase of 10.11% over the FY 2008 budget.

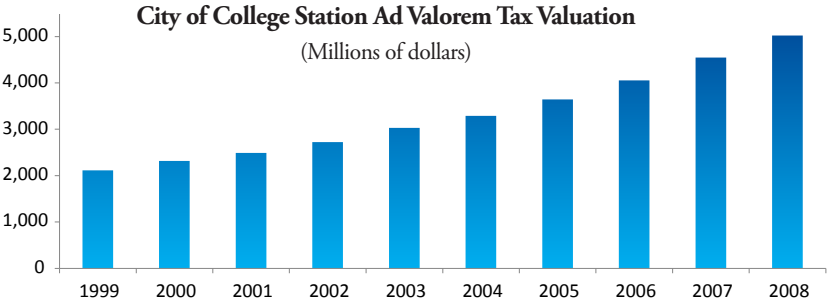
<b>Taxing Entity</b>	<b>Tax Rate (2008-2009)</b>
College Station	\$0.43940 per \$100
Brazos County	\$0.48000 per \$100
CSISD	\$1.22105 per \$100

	<b>Tax Rate</b>	<b>City</b>	<b>County</b>	<b>State</b>
Hotel Tax	15.00%	7.00%	2.00%	6.00%
Sales Tax	8.25%	1.50%	0.50%	6.25%

A full listing of projects to be undertaken and revenues received during the 2009 Fiscal Year is included in the 2008-2009 Annual Budget Document. The document is available at the Larry J. Ringer Library (1818 Harvey Mitchell Pkwy) and in the City Secretary's Office at City Hall (1101 Texas Ave). You can also download it at [www.cstx.gov](http://www.cstx.gov).

Financial Summary

Fiscal Year	Hotel Tax	Fiscal Year	Sales Tax Collected
2001	\$1,846,086	2001	\$12,733,400
2002	\$1,926,009	2002	\$13,456,574
2003	\$2,122,904	2003	\$13,782,065
2004	\$2,200,870	2004	\$14,964,616
2005	\$2,439,370	2005	\$15,440,349
2006	\$2,824,935	2006	\$16,748,282
2007	\$3,273,841	2007	\$18,077,973
2008	\$3,871,591	2008	\$19,824,512



City Services by the Tax Dollar



## TOP 10 AREA EMPLOYERS

Company	Products	Employees
Texas A&M University System	Education	16,500
St Joseph Hospital	Health Services	2,250
Bryan ISD	Education	2,090
Sanderson Farms Inc.	Production	1,539
College Station ISD	Education	1,300
Reynolds & Reynolds	Computers	959
City of College Station	Government	904
City of Bryan	Government	889
Brazos County	Government	751
Wal-Mart Associates Inc.	Retail	650

**27,832**

*Source: Texas Workforce Commission, Labor Market/Career Information Department, Research Valley Partnership*

*Notes: Data includes principal employers in Brazos County*

## TOP 10 TAXPAYERS

Company	Business Type	Assessed Valuation
College Station Hospital LP	Medical	\$61,308,070
Post Oak Mall - College Station LLC	Retail Mall	55,651,375
Weinburg, Israel & David Alkossier	Housing	42,388,230
Woodlands of College Station LP	Housing	36,846,840
ACC OP (Callaway Villas) LP	Housing	30,736,980
Commonwealth Austin CH LP	Housing	30,628,460
Wal-Mart Stores East Inc	Retail	28,803,300
University Hts.-College Station Acqu. LP	Housing	28,789,920
Verizon Communications INC	Telecomm.	28,277,520
SCI Gateway at College Station Fund LLC	Housing	27,246,180

**\$370,676,875**



## Strong & Sustainable Neighborhoods

One of the significant challenges faced by the City of College Station, with clear directives from the City Council, is the desire to sustain healthy existing neighborhoods while making sure new developed areas remain equally safe and strong.

In 2008, the City took steps to realize these goals by implementing key changes in its Code of Ordinances and creating new standards, including:

- Establishing [single-family overlay protection zones](#)
- Enacting a [historic preservation ordinance](#)
- Revising [subdivision regulations](#) for extra-territorial jurisdiction development
- Amending the Code of Ordinances to require [rental property registration](#) and [party host responsibility](#) that will encourage accountability in code violations

*Pictured: Local police talk to Bee Creek Neighborhood citizens.*





## Capital Improvements

One of the significant projects was the preparation for the 2008 bond election. Staff worked with the City Council and the Capital Improvement Committee to formulate a list of projects and cost estimates along with financial analyses to determine the impact of bond issuance with various options. Voters approved:

- \$48.8 million for street and transportation needs
- \$7 million for construction of Fire Station #6
- \$12.8 million for parks and recreational facilities
- \$8.4 million for expansion of the library

Capital Projects Completed in 2008	
Construction	<i>Fire Station #3</i>
Construction	<i>7th groundwater well (Simsboro formation)</i>
Road Extension	<i>Dartmouth (Krenek Tap to FM 2818)</i>
Road Extension	<i>Arrington–Decatur</i>
Rehabilitation	<i>West Park – water, sewer and drainage</i>
Rehabilitation	<i>Church Street (between College Main &amp; Nagle)</i>
Pedestrian Improvements	<i>FM 2818 (at Welsh Street)</i>

*Pictured: Fire Station #3 on Barron Road*



## Green College Station

The City of College Station initiated a comprehensive public education campaign in 2008 to highlight its many environmentally-friendly initiatives. The goal of Green College Station was to achieve long-term sustainability in the city through focus areas such as energy and water conservation, solid and hazardous waste reduction, air quality, land use and open space development.

### Significant Environmental Achievements in 2008

Wind Watts program

*College Station Utilities began offering renewable power to its residential customers*

Water Rate changes

*The City enacted conservation-oriented water rates for its residential customers*

Greenways update

*The City began updating its Bicycle, Pedestrian, and Greenways Master Plan*

Hazardous Waste collection

*Brazos Valley Solid Waste Management Agency hosted two household hazardous waste collection events, resulting in the safe disposal of over 200,000 pounds of electronic and hazardous materials.*

*Pictured: A Household Hazardous Waste Collection event*



## Economic & Community Development

Development and redevelopment of property within the city has remained active during the past year through the work of our Economic & Community Development staff. Examples of projects that staff directly encouraged or facilitated in 2008 were:

- [Chimney Hill Shopping Center](#) acquisition for development of a new convention center
- Planning and development of [Lynntech Science Park](#) in the former Westinghouse Building on Earl Rudder Freeway
- Redevelopment of the [Central Station Shopping Center](#) (previously known as Culpepper Plaza)
- [Northgate](#) improvements and redevelopment
- Design and implementation of [Santour Court](#) development

*Pictured: Aerial view of Chimney Hill Shopping Center*





## Police Department Structure

The College Station Police Department implemented a new policing structure designed to provide geographic accountability. The structure is intended to provide improved service delivery in order to accomplish a four-part mission:

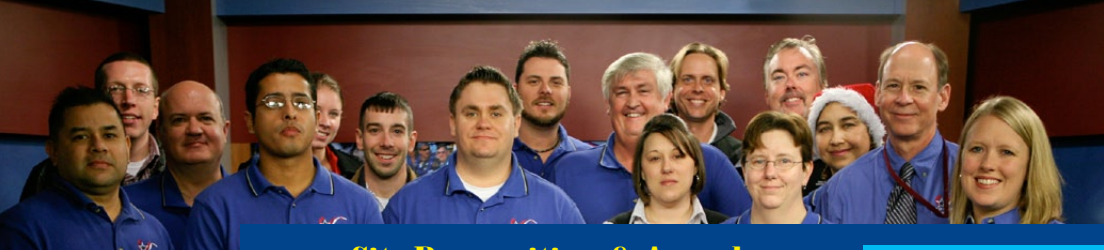
- Reduce Crime
- Reduce Fear of Crime
- Establish and Maintain Effective Partnerships
- Improve Overall Quality of Life

The structure divides the city into three sectors, with each sector under the command of a Police Lieutenant. The sectors are divided into a total of eight beats. A Patrol Sergeant is assigned to each beat, and he or she has the primary responsibility for quality of life and crime issues affecting their assigned beat.

The Police Department also began an approximate \$3.5 million renovation of their headquarters facility on Texas Avenue in order to improve efficiency and accommodate increased staff.

*Pictured: Police Chief Michael "Ike" Ikner is sworn in by Judge Ed Spillane.*





## City Recognition & Awards

The City of College Station received regional and national recognition for a number of service programs and activities in 2008. Listed below are just some of the many awards that highlight the City's commitment to providing a high quality of life for its citizens.

### Heritage Programs

Excellence in Preserving History *Texas Historical Commission*

### Information Technology Department & Fire Department

Excellence Award *Texas Association of Governmental Information Technology Managers*

### Parks and Recreation Department

National Accreditation *Commission for Accreditation of Parks & Recreation Agencies*

Outstanding Operational & Safety Audits *International Pool & Water Park Industry*

Gold Medal Award *Texas Amateur Athletic Federation Team Registrations*

### Planning and Development Services Department

Best Practices *Building Officials Association of Texas*

Excellence in Planning *American Planning Association – Texas Chapter*

### Police Department

National Accreditation *Commission for Accreditation of Law Enforcement Agencies*

*CSPD represents the top 1% of accredited agencies and is designated a "Flagship" agency.*

### Public Communications Department

Excellence in Communications *Texas Municipal League*

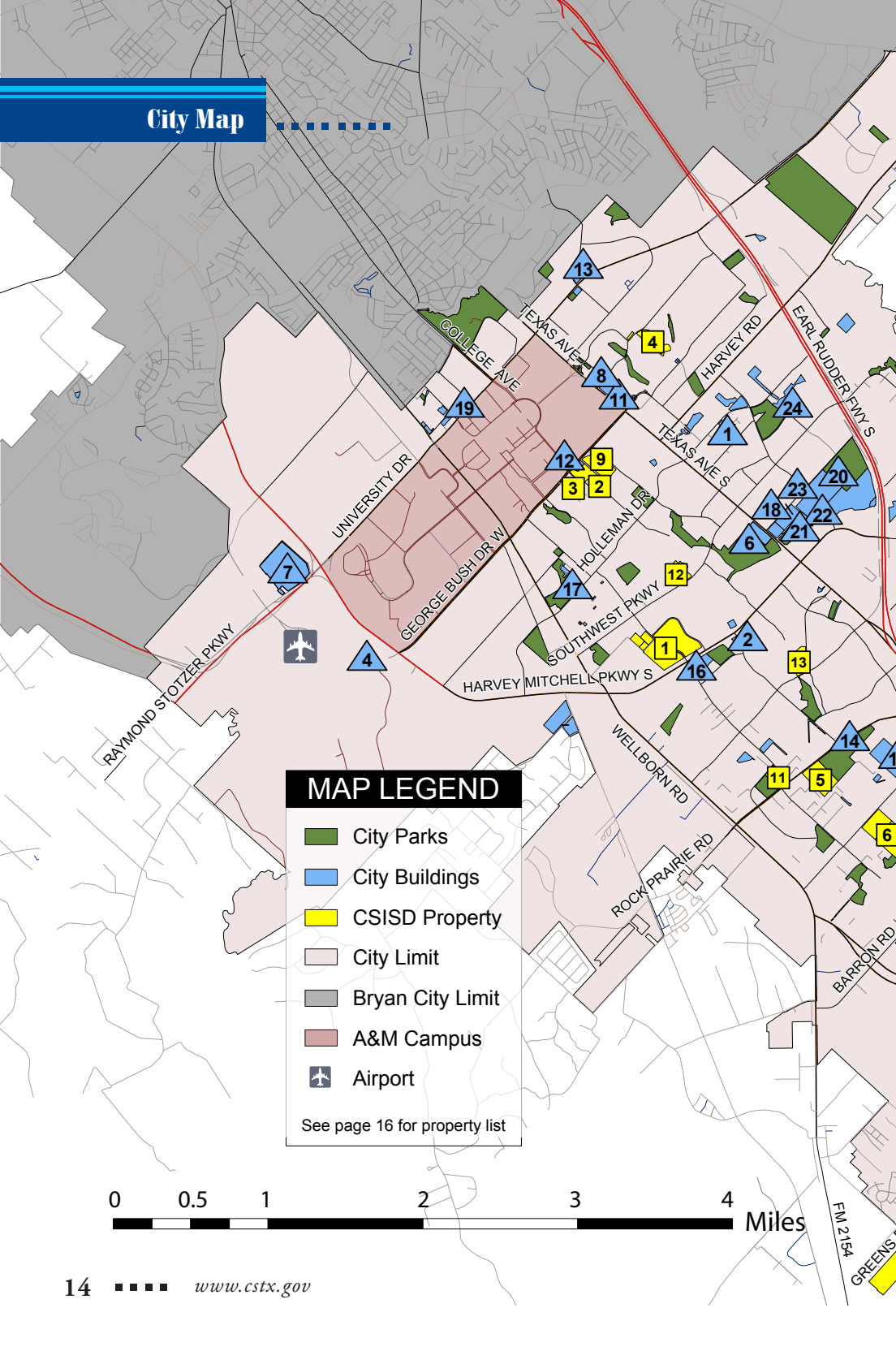
### Water Services Department

Peak Performance Award *Texas Commission on Environmental Quality (TCEQ)*

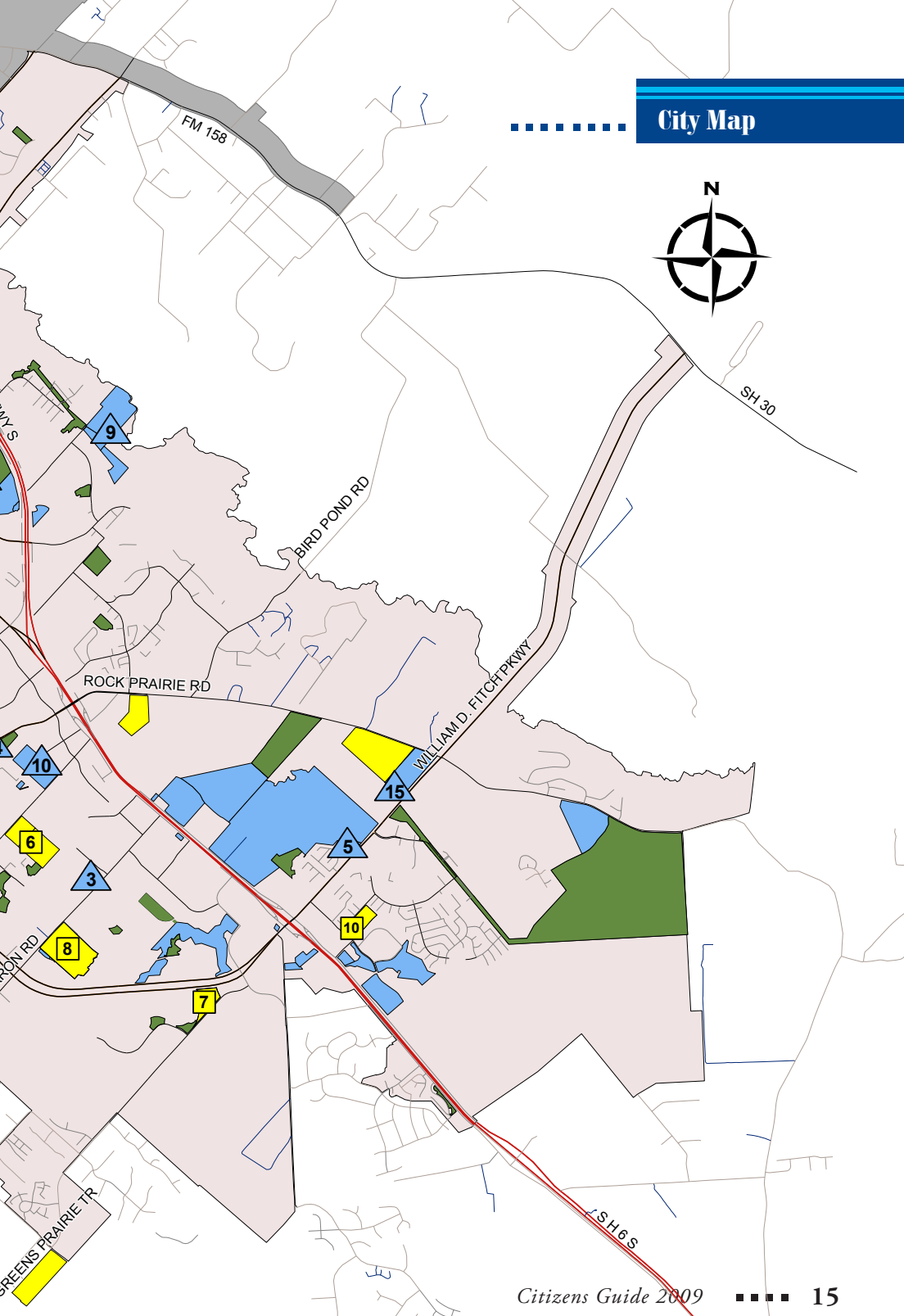
Consistent National Pollutant Discharge Elimination *TCEQ*

*Pictured: Information Technology Department staff*

City Map



City Map



# City Map



## CITY BUILDINGS

- 1) Fire Station #1
- 2) Fire Station #2
- 3) Fire Station #3
- 4) Fire Station #4
- 5) Fire Station #5
- 6) College Station Cemetery
- 7) Memorial Cemetery
- 8) City Hall
- 9) Carter's Creek Wastewater Treatment Plant
- 10) College Station Utilities
- 11) Economic and Community Development
- 12) College Station Conference Center
- 13) Chimney Hill Shopping Center
- 14) Exit Teen Center
- 15) Landfill - Brazos Valley Solid Waste Management Agency
- 16) Larry J. Ringer Public Library
- 17) Lincoln Recreation Center
- 18) Municipal Court
- 19) Northgate Parking Garage
- 20) Parks and Recreation Department Central Office
- 21) Police Department
- 22) Public Works Department
- 23) Utility Customer Service
- 24) Wolf Pen Creek Amphitheater



## SCHOOLS

- 1) A&M Consolidated High School
- 2) A&M Consolidated Middle School
- 3) Center for ALT Learning
- 4) College Hills Elementary
- 5) College Station Middle School
- 6) Cypress Grove Intermediate
- 7) Forest Ridge Elementary
- 8) *Proposed Future High School*
- 9) Oakwood Intermediate
- 10) Pebble Creek Elementary
- 11) Rock Prairie Elementary
- 12) South Knoll Elementary
- 13) Southwood Valley Elementary



Map produced by:  
Planning & Development Services  
1 / 5 / 2009

For more maps,  
go to [www.cstx.gov/gis](http://www.cstx.gov/gis)



**QUICK REFERENCE NUMBERS (Area Code 979)**

**Local Government/Schools**

Blinn College .....	209-7200
Brazos County .....	775-7400
City of College Station .....	764-3500
College Station ISD .....	764-5400
Texas A&M University .....	845-3211

**Public Safety**

Emergency .....	911
Brazos County Sheriff / Volunteer Fire .....	361-4100
College Station Fire Department .....	764-3705
College Station Police Department .....	764-3600
Department of Public Safety .....	776-3100
Poison Control .....	800-222-1222
Texas A&M Police .....	845-2345

**Public Services, General**

Animal Shelter .....	775-5755
Better Business Bureau .....	260-2222
Brazos Valley Council of Governments .....	595-2800
Brazos Valley Solid Waste Management Agency .....	764-3832
Call Before You Dig .....	800-344-8377
Chamber of Commerce .....	260-5200
Convention & Visitors Bureau .....	260-9898
License Plates, Tags, Renewals .....	361-4473
Larry J. Ringer Public Library .....	764-3416
Tax Office (County) .....	361-4470

**Utilities, General**

Atmos Energy Gas Company .....	800-460-3030
Bryan Texas Utilities .....	821-5700
College Station Utilities .....	764-3535
Suddenlink Cable .....	846-2229
Power Failure (College Station) .....	764-5050

## A-Z DIRECTORY (Area Code 979)

### A


Abandoned Buildings .....	764-3570
Abandoned Vehicles .....	764-3600
A/C System Rebates .....	764-3724
Adopt a Street .....	764-3690
Animal Control .....	764-3600
Animal Shelter .....	775-5755
Appraisal District (County) .....	774-4100
Arts Council .....	696-2787
Athletic Field Reservations .....	764-3486
Auctions, City Merchandise .....	764-3823

### B

Bids .....	764-3823
Billing, Utilities .....	764-3535
Birth Certificates .....	764-3541
Blinn College .....	209-7200
Brazos Valley Solid Waste Management Agency .....	764-3806
Brush & Bulky Pickup .....	764-3690
Building Inspections / Setbacks .....	764-3570
Burn Ban Info (County) .....	361-4100

### C

Call Before You Dig .....	800-344-8377
Capital Projects .....	764-6390
Car Titles, Registration .....	361-4473
Cemetery .....	764-3738



“Softly Call the Muster...”

MEMORIAL CEMETERY OF COLLEGE STATION

[fieldofhonor.cstx.gov](http://fieldofhonor.cstx.gov)

Certificate of Occupancy .....	764-3570
Channel 19.....	764-5005
Citations, Tickets .....	764-3683
Citizens University .....	764-3499
City Secretary's Office.....	764-3541
City Council / Committees .....	764-3541
City Government Information .....	764-3500
City Limits Location.....	764-3570
City Manager's Office.....	764-3510
Claims Against the City .....	764-3597
Code Enforcement .....	764-6363
College Station ISD .....	764-5400
Commercial Signs.....	764-3570
Community Development .....	764-3778
Community Events Calendar .....	260-5200
Community Organizations List .....	260-5200
Compost Classes.....	764-3806
Comprehensive Plan.....	764-3570
Conference Center .....	764-3720
Contractor Licensing .....	764-3570
Court – Municipal .....	764-3683
Municipal (after hours) .....	764-3729
Teen .....	764-6372
Crime Stoppers.....	775-8477
Curb / Gutter Repair .....	764-3690

## D

Death Certificates .....	764-3541
Demographic Information .....	764-3570
District Attorney.....	361-4320
Dogs Barking .....	764-3600
Down-Payment Assistance .....	764-3778
Drains, Storm & Drainage Problems .....	764-3690
Drivers' Licenses (Dept of Public Safety) .....	776-3110
Dumpsters Not Collected.....	764-3690

## E

Easement Locations .....	764-3570
--------------------------	----------

## Phone Directory

Economic Development .....	764-3778
Educational Outreach Program .....	764-3806
Extra Territorial Jurisdiction .....	764-3570
Electric Outage .....	764-5050
Electric Permits / Licensing / Inspection .....	764-3570
Electric Repairs .....	764-3638
Elections – City .....	764-3541
County .....	361-4528
School .....	764-5455
Emergencies (Fire, Police, Ambulance) .....	911
Emergency Management .....	764-6210
Employment – City .....	764-3517
Jobline .....	764-3704
Workforce Commission .....	595-2800
Energy Audits, Conservation Programs .....	764-3724
Engineering .....	764-3690
Events – Area Wide .....	260-9898
Wolf Pen Creek Amphitheater .....	764-3486
Reed Arena (TAMU) .....	862-7334

## F

Family Assistance / Temporary Aid .....	211
Family Violence Unit (County) .....	361-4300
Fence Regulations .....	764-3570
Field Status (Parks, after 4 p.m.) .....	764-3732
Financial Reports .....	764-3552
Fire Academy (Citizens) .....	764-3712
Fire Department .....	764-3705

Chosen by You.  
Powered by Nature.



College Station Utilities  
**Call 979.764.3535**  
[www.cstx.gov/ucs](http://www.cstx.gov/ucs)



# Wind/Watts



Fire Marshal . . . . .	764-3705
First-Aid Information . . . . .	764-3700
Fiscal Services Department . . . . .	764-3555
Flood Plain Management . . . . .	764-3570
Flooding – Emergency . . . . .	911
Non-Emergency . . . . .	764-3690
Food Handler Certificates / Concerns . . . . .	361-4440
Food Stamps . . . . .	211

**G**

Garbage Pickup . . . . .	764-3690
Gas Service, Atmos Energy . . . . .	800-460-3030
Gas Leaks . . . . .	800-817-8090
Geographical Information Services . . . . .	764-3430
George Bush Presidential Library . . . . .	691-4000
Good Cents New Home Program . . . . .	764-3724
Greenways Program . . . . .	764-3570

**H**

Handicapped Parking Stickers . . . . .	361-4473
Hazardous Spills . . . . .	764-3700
Health Department (County) . . . . .	361-4440
Historic Building Designation . . . . .	764-3570
Historic Preservation Programs . . . . .	764-3491
Home-Based Business Info . . . . .	764-3570
Home Repair Assistance . . . . .	764-3778
Hospitals – College Station Medical Center . . . . .	764-5100
St. Joseph Regional Health Center . . . . .	776-3777
Physician's Centre . . . . .	731-3100
Scott & White Clinic . . . . .	691-3300
Hotel / Motel Tax Collection . . . . .	764-3574
Household Hazardous Waste Collection . . . . .	764-3809
Housing Assistance . . . . .	764-3778
Human Resources Department . . . . .	764-3517
Humane Society . . . . .	775-5755

**I**

Illegal Dumping . . . . .	764-6363
Immigration (INS) . . . . .	210-5283

## Phone Directory

Immunizations .....	361-4440
Industrial Waste Permits .....	512-239-2334
Itinerant Vendor Permit .....	764-3574

### J

Job Information .....	764-3517
Jobline .....	764-3704
Junk Vehicles .....	764-6363
Juvenile Probation .....	823-3554

### K

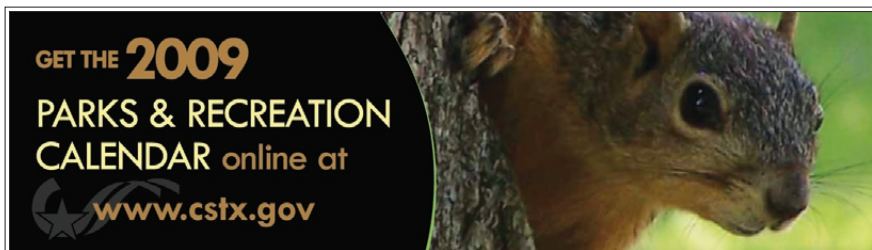
Kids Klub (After-School Care) .....	764-3831
Keep Brazos Beautiful .....	776-6227

### L

Land Development Info .....	764-3570
Landfills .....	764-3832
Landscape Regulations .....	764-3570
Larry J. Ringer Public Library .....	764-3416
Leaking Water / Sewer Lines .....	764-3638
Legal Department .....	764-3507
License Plates .....	361-4473
Lighting – Street / Park .....	764-3638
Residential / Business .....	764-3638
Lincoln Recreation Center .....	764-3779
Liquor Licenses .....	764-3541

### M

Marriage Licenses .....	361-4528
Master Plan (College Station) .....	764-3570
Meals on Wheels .....	776-7494



Medicare / Medicaid . . . . .	211
Meeting Rooms – Conference Center . . . . .	764-3720
Larry J. Ringer Public Library . . . . .	764-3416
EXIT Teen Center . . . . .	764-3441
Mobile Home Move In & Connections . . . . .	764-3570
Mosquitoes – Private property . . . . .	361-4450
City drainage areas . . . . .	764-3692

## N

Name Change . . . . .	361-4528
Neighborhood Services . . . . .	764-6262
Neighborhood Crime Watch . . . . .	764-3600
Northgate Parking (billing) . . . . .	764-3568
Notary Public . . . . .	764-3541
Noise Complaints . . . . .	764-3600

## O

Officials, Elected Municipal . . . . .	764-3541
On-Line Bidding . . . . .	764-3823
Open Record Request . . . . .	764-3541
Ordinance Information . . . . .	764-6363

## P


Parking – Garage Permits . . . . .	764-3574
Space Requirements . . . . .	764-3570
Tickets . . . . .	764-3683
Violations . . . . .	764-6313
Parks & Recreation Department . . . . .	764-3486
Parks – Activities / Rentals / Events . . . . .	764-3486
Concessions . . . . .	764-3790
Passports . . . . .	361-4230
Permits (General Info) . . . . .	764-3570
Pet Licenses (County) . . . . .	775-5755
Planning & Development Services . . . . .	764-3570
Police Academy (Citizens) . . . . .	764-3573
Police Department – Emergency . . . . .	911
Non-Emergency . . . . .	764-3600
Victim Assistance . . . . .	764-5004
Polling Places . . . . .	764-3541

## Phone Directory

Pools – Adamson Lagoon . . . . .	764-3735
Southwood Hallaran Pool . . . . .	764-3787
Thomas Park Pool. . . . .	764-3721
Population Info. . . . .	764-3570
Post Office (College Station). . . . .	693-4152
Pothole Repairs. . . . .	764-3690
Power Failure . . . . .	764-5050
Power, Utility Lines. . . . .	764-3638
Probation – Adult . . . . .	361-4410
Juvenile . . . . .	823-3554
Project HOLD . . . . .	764-3491
Property Ownership Info . . . . .	774-4100
Property Tax Appraisal . . . . .	774-4100
Protective Services, Child . . . . .	776-3637
Public Communications Department. . . . .	764-3445
Public Works Department . . . . .	764-3690
Purchasing & Vendor Information . . . . .	764-3823

### Q, R

Rabies Control, Animal Bites . . . . .	764-3600
Railroad – Union Pacific. . . . .	402-271-5000
Complaints / Blocked / Damaged Rails . . . . .	800-848-8715
Recycling . . . . .	764-3690
Restaurant Unsanitary Conditions . . . . .	361-4440
Risk Management. . . . .	764-3597
Roads – Conditions / Repairs . . . . .	764-3690
Statewide Conditions . . . . .	800-452-9292



### WATCH CHANNEL 19

Your **24-hour** source  
for **City Meetings,**  
**Events** and **Information**



S

Sanitation . . . . .	764-3690
Schools – CSISD General Info . . . . .	764-5400
Senior Programs . . . . .	764-6371
Septic Tank Problems . . . . .	361-4450
Sewer Problems. . . . .	764-3638
Sewer System Info. . . . .	764-3656
Sidewalks / Sidewalk Repair . . . . .	764-3690
Smoke Detector Info . . . . .	764-3705
Smoking Ordinance . . . . .	764-6363
Social Security. . . . .	731-1140
Social Services Listings . . . . .	211
Streets – Cleaning / Sweeping / Drainage . . . . .	764-3690
Closures . . . . .	764-3840
State-Wide (DPS Hotline) . . . . .	800-452-9292
Lighting . . . . .	764-3638
Maps . . . . .	764-3445
Subdivision of Land / Regulations . . . . .	764-3570
Surplus City Items . . . . .	764-3823

T

Taxes – Property Appraisal . . . . .	774-4100
Property Assessment / Collection . . . . .	361-4470
Tennis Programs . . . . .	764-3486
Texas A&M University . . . . .	845-3211
Texas Comptroller’s Office . . . . .	800-252-5555
Texas Department of Transportation . . . . .	778-2165
Tourist Information Center . . . . .	260-9898
Traffic – Hazards / Obstructions / Repair . . . . .	764-3690
Repair After Hours . . . . .	764-3638
Repair State Roadways (TxDOT). . . . .	778-6233
Signs . . . . .	764-3690
Tickets . . . . .	764-3683
Transportation, Public . . . . .	778-0607
Trash, Burning . . . . .	764-6363
Trash Pickup. . . . .	764-3690
Tree Limbs – Visibility . . . . .	764-3690

## U


Underground – Electric / Water Lines .....	764-3638
Utility Lines .....	800-344-8377
Unclaimed Property .....	764-3494
Unemployment Info. ....	595-2801
Unified Development Ordinance .....	764-3570
Utility – Bills / Connect / Payments .....	764-3535
Repairs / Problems / Outages .....	764-5050
Commission .....	888-782-8477

## V

Vacant Lots .....	764-6363
Vagrants .....	764-3600
Vandalism .....	764-3600
Vehicle Registration .....	361-4473
Vehicle Towing .....	764-3600
Vendor Information .....	764-3823
Vendor Permits (Itinerant, Temporary) .....	764-3574
Veterans Memorial of the Brazos Valley .....	696-6247
Vital Statistics .....	764-3541
Volunteer Services .....	764-3499
Voter Registration / Precincts .....	361-4528

## W

Waste Reduction Education .....	764-6229
Water Services – Billing, Connections .....	764-3535
Breaks, Leaks .....	764-3638
Conservation, Quality .....	764-6223
General Info .....	764-3656



### Make Utilities Easy with e-BILL

- **GET BILLS FASTER**
- **USE WITH e-PAY**
- **SAVE PAPER**

[www.cstx.gov/ucs](http://www.cstx.gov/ucs)

Wind Watts .....	764-3535
Wills, Deeds .....	361-4528
Wolf Pen Creek Amphitheater .....	764-3486

**X, Y, Z**

Xtra Education .....	764-3486
Youth Services – Lincoln Recreation Center .....	764-3733
Teen Center .....	764-6351
Teen Court .....	764-6372
Recreation Programs .....	764-3486
Zoning Info .....	764-3570
Zoning Violations .....	764-6363

**OTHER STATEWIDE, LOCAL INFORMATION**

Residents can call **2-1-1** at any time to get information about social and health services, government resources, counseling, basic needs assistance, senior, family and youth services, legal aid, and employment education across the State of Texas.



**WE WANT YOU**  
**FOR BOARDS & COMMITTEES**

**Planning & Zoning  
Parks & Recreation  
Design Review  
Construction  
Outside Agency Funding  
Historic Preservation  
Cemetery, Library and more!**

**NEAREST CITY HALL 979.764.3541**  
**[www.cstx.gov](http://www.cstx.gov)**



CITY OF COLLEGE STATION

*Home of Texas A&M University*

P.O. Box 9960  
1101 Texas Avenue  
College Station, Texas 77842  
**[www.cstx.gov](http://www.cstx.gov)**